

## FAQ

Samaritan House provides short term recuperative care for homeless men and women in a home like setting. We provide our guests clean bedrooms, bath facilities, nutritious meals and transportation to appointments.

Samaritan House is a not-for-profit [a section 501(c)(3)] grass-roots agency. We accept no funding from local, state or federal agencies and we are not affiliated with a specific religion or hospital nor do we ask for any financial contribution from our guests. We are solely funded by donations from the local faith community, private individuals and through grants from charitable foundations.

Our goal is to provide a safe place for people who are homeless to recuperate from illness or injury. By doing this, we not only care for those who need help, but we also reduce the cost to the community by preventing repeat hospitalization and improving medical outcomes for indigent patients.

Absolutely yes. In our first 10 years (as of March 1, 2015), we have provided recuperative care to over 1200 people. Of those guests, 80% of them DID NOT return to the hospital, the street or the shelter. Most of our guests go home with family, move to permanent housing or transition into other social services programs such as treatment programs.

The maximum length of stay is 45 days and the average stay is about 17 days.

We have great volunteer opportunities of individuals and groups. Please visit our "Volunteers" page for more information.

We are grateful for financial contributions as well as clothing and certain household items. Please visit our [Donation](#) page for more information on how to donate.

Our budget is approximately \$243,125.00 per year of which 88% goes directly into providing for our guests.

The average hospital stay can be over \$2000 per night while Samaritan House can house a guest for approximately \$65 per night.

Currently there are 3 full time employees; Our Executive Director, Facility Manager, Housekeeping Manager and 3 part time employees, our IT Manager and 2 weekend staff. All other needs are met by volunteers.

Our maximum occupancy can be up to 12 guests. Since moving into our current facility on Fortune St. we have been able to accept guests requiring the use of wheelchairs and walkers.

As of July 31, 2015, we have recorded just over 2320 volunteers including our Board of Directors. With new or first-time volunteers in 2014 Samaritan House volunteers completed over 10,000 volunteer hours of service.

No. We serve both men and women

Yes. We welcome visitors to tour the house any day of the week between the hours of 10:00am and 5:00pm. Please call us to arrange a tour. Those wanting to visit a specific guest must call at least 24 hours in advance. Guest visiting hours are Monday thru Friday 9:30am – 12:00p and 2:00pm – 5:00pm. There are no weekend guest visits.

If you have any additional questions not answered above or you wish to speak directly with someone, please use our "Contact Us" page or please call Samaritan House directly at 704-333-0110 and ask for our Executive Director Brad Goforth or Facility Manager Gregg Chapman.